

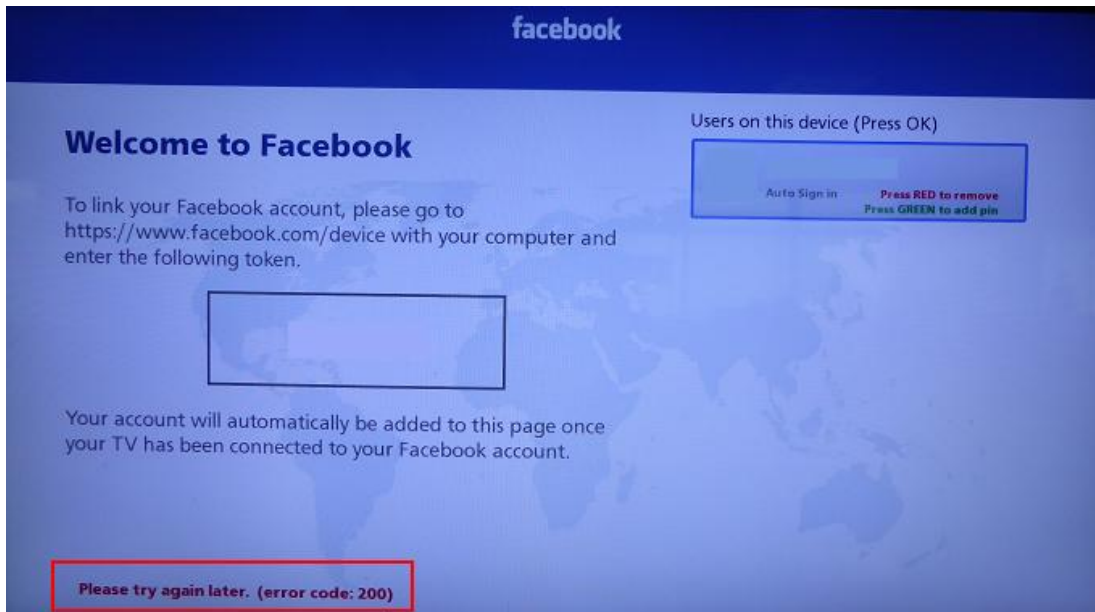
DOCUMENT TITLE

Facebook Error Code 200 Troubleshooting

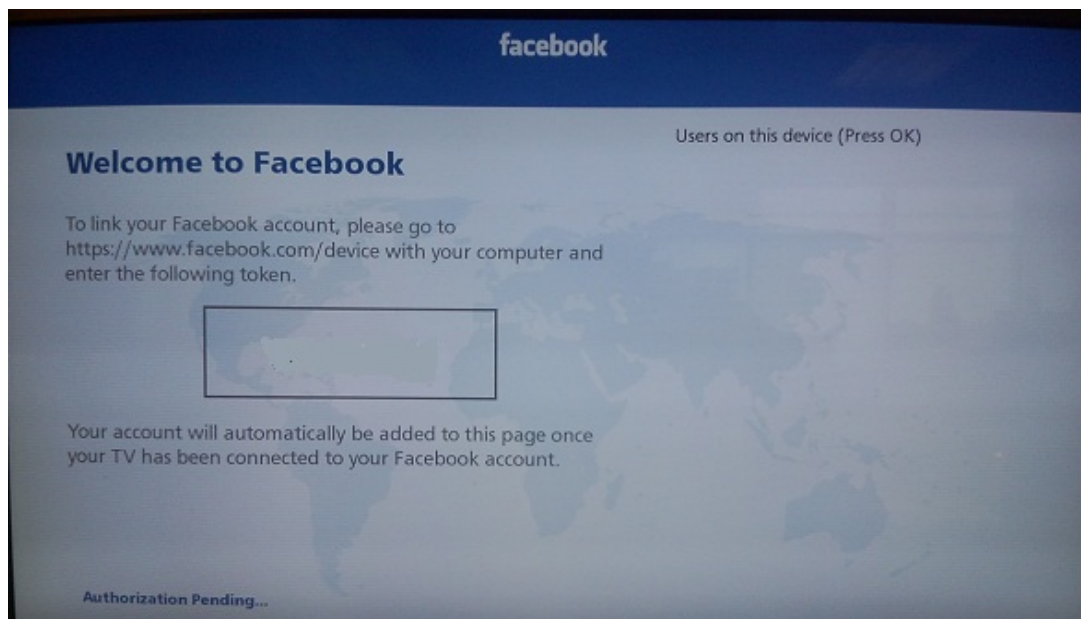
APPLICABLE MODELS

TV and Blu-Ray with Facebook application in Viera Connect/Cast

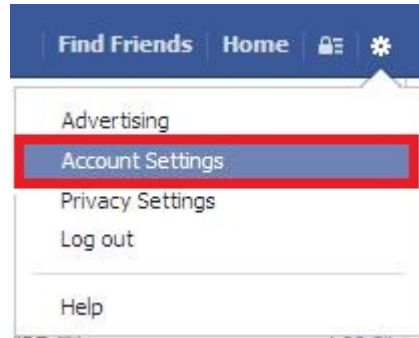
The reason an error code 200 is shown is because the Panasonic Viera Application permissions have not been correctly set up on the Facebook account. To resolve the issue the account has to be deregistered from the TV and the application permissions reset on the Facebook account.



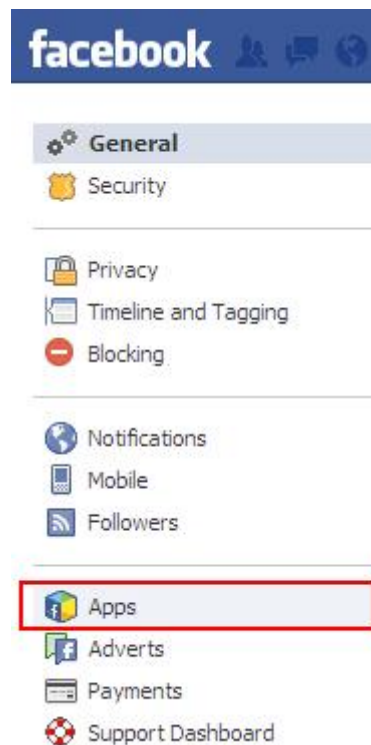
These steps will guide you through that process.



Press the red button on the remote control to remove the user from the television.



On a computer log on to Facebook, select the gear icon in the top right and select 'Account Settings'.



On the left side of the screen select Apps

## App settings

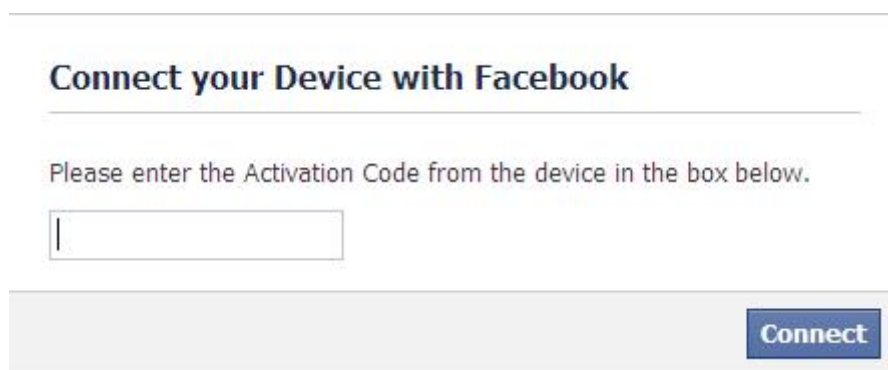
On Facebook, your name, profile picture, cover photo, gender, networks, username, and user ID are always publicly available, including to apps ([Learn Why](#)). Apps also have access to your friends list and any information you choose to make public.

Apps you use	Use apps, plugins, games and websites on Facebook and elsewhere?	On	Edit
Panasonic VIERA Connect		Only me	Edit

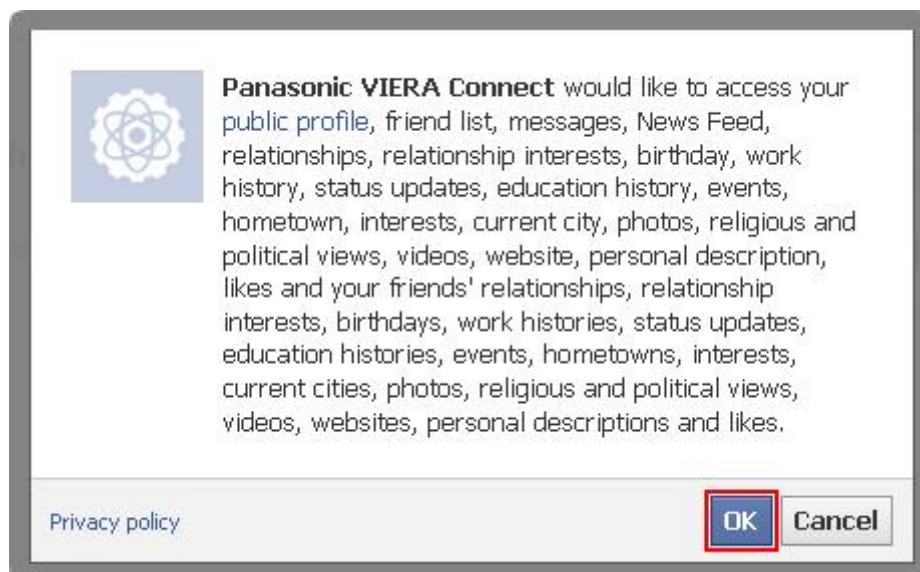
Click on the cross to the right of the Panasonic VIERA Connect app. If it is not initially shown on the list scroll down and select 'show all'.



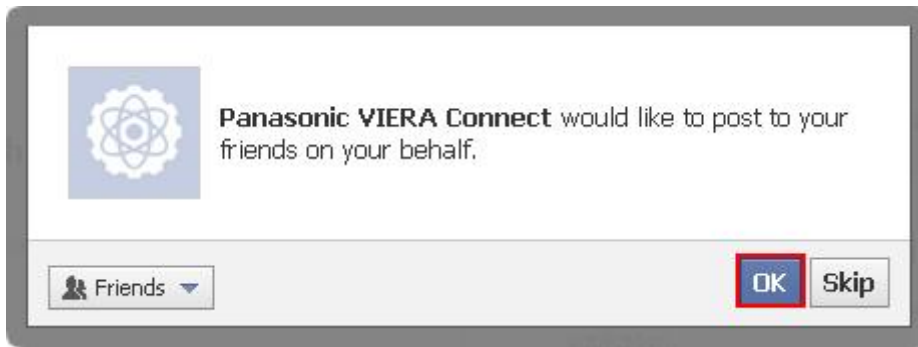
Click 'Remove'.



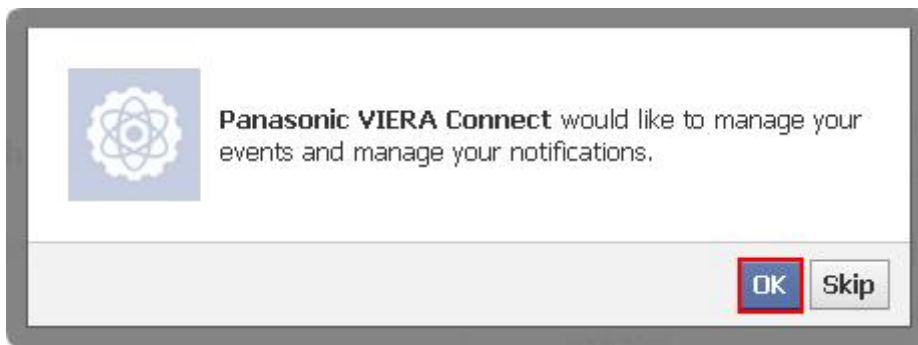
Now exit from the Facebook screen on the TV and then go back into Facebook. A new Activation Code will then be seen. On a computer go to <http://www.facebook.com/device> and enter the new Activation Code in the form and select 'Connect'.



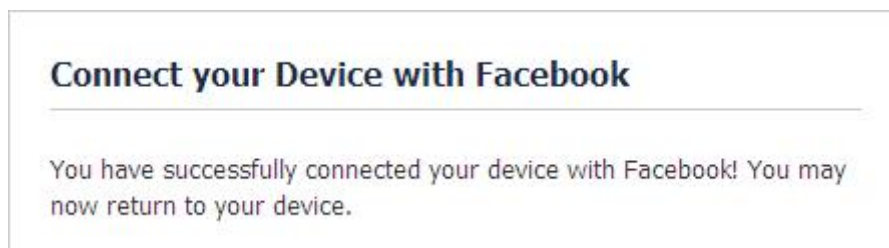
Click 'OK'.



'OK' must be clicked or the same error code 200 will be seen on the TV.



Again 'OK' must be click or the same error code 200 will be seen.



The account should now be set up and operate correctly on the TV.